Presidential Inaugural Committee 2013 Frequently Asked Questions



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1. WELCOME

The 2013 Presidential Inaugural Committee is pleased to welcome you to Washington, D.C. for the President Barack Obama's historic second Inauguration. This FAQ is meant to help make your visit as enjoyable as possible during your active participation in this year's Inaugural festivities.

1.1 WEATHER

What are the expected weather conditions?

January is generally the coldest month of the year in Washington, D.C., with the average temperatures on January 21st reaching a high of 43° F and a low of 28° F. Records set in the past have been a high of 70° F and a low of -4° F. Be prepared for temperature shifts of 20° throughout the day and dress for long periods of weather exposure. Rain, freezing rain, sleet, and hail are frequently unpredictable.

Washington, D.C. Weather - (202) 936-1212

1.2 IMPORTANT PHONE NUMBERS:

US CAPITOL POLICE -

• Communications:
202-224-5151
(Report an Emergency in the Capitol Hill Community, 24 hours a day)

 Watch Commander's Office: 202-224-0908 (Citizen inquiries or concerns)

<u>US SECRET SERVICE</u> –

• Washington, D.C. Field Office 202-406-8000

TICKETMASTER -

• Customer Helpline 800-653-8000 (toll free)

1.3 GENERAL TALKING POINTS

- This January, the President will formally recommit himself to serving the people of this great nation at his second Inauguration. In keeping with the precedent set by previous second Inaugurals, this Inauguration will be smaller in scale than the historic ceremony four years ago.
- Two focal points will be the National Day of Service on Saturday, January 19, and the public swearing-in ceremony, to be held on the west steps of the Capitol on Monday, January 21.
 - The National Day of Service will continue a tradition the Obamas began during the 2009 Inaugural.
 The President will ask all Americans to reflect our shared values and honor the legacy of Dr. Martin Luther King, Jr.
 - The swearing-in ceremony, which will be followed by the President's Inaugural Address, is coordinated by the Joint Congressional Committee on Inaugural Ceremonies (JCCIC) – chaired this year by Senator Chuck Schumer.
 - o In keeping with the requirements of the Constitution, the President will be formally sworn in by noon on Sunday, January 20 in a private ceremony. This follows the tradition for Inaugurations that have taken place in years when January 20 falls on a Sunday.

Other traditional events that will happen as part of the 57th Inaugural include the Inaugural Parade down Pennsylvania Avenue and the official Inaugural Balls.

1.4 TICKETING INFORMATION

TICKET REDEMPTION

Ticketmaster is the official distributor for the Presidential Inaugural Committee (PIC). Tickets to PIC events and ceremonies will be made available to invitees through Ticketmaster.

- Invitees will receive an email from Ticketmaster. Within that email, there will be a link to a website where tickets can be accepted and/or purchased.
- Emails are being sent to identified points of contact (POC) for each office. In most cases, it is the Chief of Staff or scheduler.
- The email cannot be forwarded for use by multiple people; one person within each office will be responsible for entering necessary information in Ticketmaster.
 - Example: If an email recipient wishes to purchase only one (1) ball ticket but has been allocated two (2), and wishes to allow someone else to purchase the other, he/she must collect the billing information and enter it into Ticketmaster for the guest.
- Email will be sent from pic@ticketmaster.com. If your spam filter is high, please ask your IT staffer to add this address to the list of acceptable senders.

TICKET DISTRIBUTION

Ticket distribution will take place at the Washington Convention Center located at 801 Mount Vernon Place Northwest Washington, DC 20001 and will be available through Will Call. Please use the entrance at 7th and M Street, NW (Mt. Vernon Metro Station).

Will Call Hours of Operation:

Wednesday, January 16th

8:00 a.m. to 9:00 p.m.

Thursday, January 17th 8:00 a.m. to 9:00 p.m. Friday, January 18th 8:00 a.m. to 9:00 p.m. Saturday, January 19th 2:00 p.m. to 9:00 p.m.

• When you complete your order through Ticketmaster, you will be given the complete dates & times for Will Call.

• Staffers picking up tickets on behalf of a principal will need to have a valid staff ID that confirms place of employment.

TICKET FAQs

If I miss the Will Call window, will I still be able to retrieve the tickets?

• We cannot guarantee that you will be able to pick up tickets if you miss the Will Call hours. We expect Will Call to be open for at least four (4) days, which gives staffers significant time to make arrangements for ticket pick-up.

What happens if the package is not correct at Will Call?

• We will have staff on-site at the Washington Convention Center to help with any issues that may arise.

Are tickets transferable?

• Tickets to public events are transferable; ball, parade and, swearing-in tickets are all transferable. These tickets comprise the vast majority of tickets being released. If there is a situation outside this list, please contact your IGA liaison directly.

What happens if a ticket is lost?

Unfortunately, lost tickets are not replaceable. Due to the secure nature of inaugural events and high
demand for tickets, we are only able to print a very finite number and, therefore, will not have extras on
hand to replace lost or destroyed tickets.

2. LOGISTICAL INFORMATION

2.1 SCHEDULE

When will the full schedule be shared?

The full schedule of events can be found at 2013pic.org. Some events have not been confirmed as of yet. Below is a **tentative schedule** of Official Inaugural Weekend Events:

Saturday, January 19th

National Day of Service

Time: 10:00 a.m. - 4:00 p.m.

National Mall

900 Ohio Drive, SW

Washington, D.C. 20024

Monday, January 21st

Ceremonial Swearing-in

7:00 a.m. - 12:30 p.m.

U.S. Capitol Building

E. Capitol Street and First Street, NW

Washington, D.C. 20001

Inaugural Parade

9:00 a.m. – 6:00 p.m. Pennsylvania Avenue, NW Washington, D.C.

Official Inaugural Ball

6:00 p.m. – 12:00 a.m. Walter E. Washington Convention Center 800 Mount Vernon Place, NW Washington, D.C. 20001

2.2 TRANSPORTATION

Will there be public parking available near the Inauguration events?

Public parking will be very limited near the Inaugural event site. We highly recommend using public transportation to avoid traffic that will be due to Inauguration festivities.

Will public transportation operate on its normal schedule?

The Metro will be extending hours only on Inauguration Day, Monday, January 21, 2013. Metro's hours of operation refer to the time that the last train leaves the end of the line.

Metro Lines – The Metro system is divided into lines identified with a color. There are Blue, Green, Orange, Red, and Yellow lines. The direction of the metro car is identified by its line and the station at the end of its line. On Inauguration Day, the Yellow Line will only run as far north as Gallery Place-Chinatown (instead of Fort Totten). The Green Line will still provide service to riders boarding at Fort Totten, Georgia-Petworth, U Street and Shaw. There will be no Rush Plus service, so be sure to board the correct train.

Closures - The Smithsonian, Archives and Mt. Vernon Square stops will all be closed on Inauguration Day.

Fares – Metro fares are calculated on the distance a passenger travels, and can range from \$1.65 to \$4.50. MetroRail will observe off-peak fare rates between Saturday, January 19th and Monday, January 21st.

Hours – Metro is extending their hours for Inauguration Day. Metro's hours of operation refer to the time that the last train leaves the end of the line.

Saturday, January 19th

7:00 a.m. – 3:00 a.m.

Sunday, January 20th

 $7:00 \ a.m. - 12:00 \ a.m.$

Monday, January 21st

4:00 a.m. - 2:00 a.m.



Will PIC provide any special airport to hotel transportation, as was done in Charlotte for chairs and other VIPs or is everyone on their own?

There will be no transportation from or to the airport.

Will PIC provide any special transportation to the Inaugural Balls?

The Presidential Inaugural Committee will only provide complimentary shuttle service for ticketed guests to the Official Inaugural Ball. Shuttle buses will depart from hotels approximately one hour prior to the opening of the event sites and will end one hour after the conclusion of the event.

Will there be permits for buses that will be coming in for Inaugural events?

Transportation and security planners anticipate up to 2,500 private buses carrying approximately 135,000 participants to Washington, DC, for the Inaugural events. Parking is only available at RFK Stadium and must be reserved in advance. From RFK Stadium, passengers will be able to walk, or, in limited cases, take shuttle buses to the Inaugural events.

Charter buses will not be able to park and/or drop off passengers at any Metro station in Washington DC, Virginia or Maryland. All transportation providers planning to travel to the District of Columbia during Inauguration Week

with chartered buses, motor carriers, etc., must obtain a trip permit from the District Department of Motor Vehicles and must reserve parking in advance. Registration for permits and parking for charter buses must be completed no later than Friday, January 18, 2013. No registrations will be accepted after this date.

2.3 LODGING

The following is a list of PIC preferred hotels:

Hotel Name	Address	Phone Number	Website
Holiday Inn Washington - Capitol	550 C Street SW Washington, DC 20024	202.479.4000	www.hicapitoldc.com
Embassy Suites Washington DC – Convention Center	900 10 th Street NW Washington, DC 20001	202.739.2001	embassysuites3.hilton.com/en/hotels/district- of-columbia/embassy-suites-washington-dc- convention-center-WASCCES/index.html
Hotel Monaco	700 F Street NW Washington, DC 20004	202.628.7177	Monaco-dc.com
Renaissance Washington, DC Downtown Hotel	999 Ninth Street NW Washington, DC 20001	202.898.9000	www.marriott.com/hotels/travel/wasrb- renaissance-washington-dc-downtown-hotel
The St. Regis Washington, DC	923 16 th Street NW Washington, DC 20006	202.638.2626	www.stregiswashingtondc.com
The Mayflower Renaissance Hotel	1127 Connecticut Ave NW Washington, DC 20036	202.347.3000	www.marriott.com/hotels/travel/wassh- renaissance-mayflower-hotel
Washington Hilton	1919 Connecticut Ave NW Washington, DC 20009	202.483.3000	www3.hilton.com/en/hotels/district-of- columbia/washington-hilton- DCAWHHH/index.html

2.4 ADA Assistance

Will there be assigned staffers to help with people needing ADA assistance?

Yes. There will be staff members available at each event to help people who require ADA assistance.

Where will the appropr<mark>iate ADA entrances be located?</mark>

There will be secure entrances for ADA access at each event, and each ADA entrance will be clearly designated as such.

How will I know which events are ADA accessible?

Every event is designed to be as ADA accessible as possible given the details of each venue. The 2013 Presidential Inaugural Committee is dedicated to making this year's Inauguration accessible to everyone.

2.5 SECURITY

When will we learn the security perimeter?

Just as in any special security event, details of the event's security perimeter will not be shared until as close as possible to the date of the event itself.

Items prohibited inside the ticketed viewing areas of the US Capitol grounds: Aerosol sprays, Air horns, Alcoholic beverages, Animals (other than service animals), Backpacks, Coolers, Duffle bags, Explosives of any kind (including fireworks), Firearms and ammunition (either real or simulated), Glass containers Knives, blades or sharp objects (of any length), Large bags, Laser pointers

Mace and/or pepper spray, Packages, Pocket or hand tools, such as "Leatherman" tools, Portable chairs (other than those for disabled persons), Posters, Signs, Sticks or poles, Strollers, Suitcases, Thermoses, Umbrellas, and other items that may pose a threat to the security of the event as determined by and at the discretion of the security screener.

Items prohibited from the Inaugural Parade route, White House reviewing stand, and the Inaugural balls:

Aerosol, Ammunition, Animals other than helper/guide dogs, Backpacks and Bags, posters and signs exceeding size restrictions (8"x6"x4"), Bicycles, Balloons, Coolers, Explosives, Firearms, Glass or thermal containers, Laser pointers, Mace / Pepper spray, Packages, Structures, Supports for signs and placards, Weapons of any kind, and any other items determined to be potential safety hazards

*Signs and placards must be made only of cardboard, poster board or cloth and have dimensions no greater than three feet in width, 20 feet in length and one-quarter inch in thickness. Surrendered items will not be returned, nor available for pick-up

2.6 RELEVANT LINKS

Official site of the 2013 Presidential Inaugural Committee: http://www.2013pic.org/

District of Columbia Inaugural Information: http://inauguration.dc.gov/

Official site of Barack Obama: http://www.barackobama.com/

Official site of the Democratic Party: http://www.democrats.org/

Official site of the White House: http://www.whitehouse.gov/